



OUR COMMITMENT TO PROTECTING YOUR PERSONAL DATA

So that you can browse our site with complete peace of mind, we explain how we collect, process and use your personal data to provide you with new services on a daily basis, while respecting your rights.

We protect your privacy by ensuring the protection, confidentiality, non-alteration, availability and security of the personal data you entrust to us on all our communication channels.

We take all necessary measures to :

- provide you with clear and transparent information on how your personal data will be collected and processed
- implement all necessary technical and organisational measures to protect your personal data against disclosure, loss, alteration or access by unauthorised third parties
- to keep your personal data only for as long as is necessary for the purposes of the particular processing or service;
- to offer you at any time the possibility to access and modify your personal data that we process directly via your personal areas on our various sites.

In order to achieve these objectives, we implement appropriate technical and organisational measures to ensure that the processing complies with the applicable law on the protection of personal data.

WHEN DO WE COLLECT YOUR PERSONAL DATA?

Your personal data may be collected when:

- you visit our website which may use cookies;
- you subscribe to our newsletter or alerts;
- you contact our customer service department by any means of communication available to you such as email
- you fill in a form to enter information

WHAT PERSONAL INFORMATION DO WE COLLECT?

We collect the information that you provide to us in the context of our commercial relationship, particularly during your exchanges with our customer service department

The information whose collection is strictly necessary to provide you with a service is indicated by an asterisk and generally concerns your surname, first name, postal address, e-mail address, fixed or mobile telephone number.

We also collect personal information when you use our services.

In accordance with the regulations, we do not collect data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs or trade union membership, genetic personal data, biometric personal data for the purpose of uniquely identifying a natural person, personal data concerning health or personal data concerning the sex life or sexual orientation of a natural person.

These particular categories of personal data are never collected or processed.

HOW DO WE USE YOUR DATA?

We process your personal information in a transparent and secure manner. Your personal information is collected for the purposes detailed below.

TO FULFIL OUR OBLIGATIONS TO OUR CUSTOMERS

As part of fulfilling our obligations to our customers, we collect and use your personal information to manage our business relationship and to provide you with our services and promotional offers that may be of interest to you. This information helps us to improve your experience on our site and through our services.

Customer Relationship Management / Loyalty Programme

We use and store your personal information to update our customer files and provide you with tailored and personalised services.

Communication with you

We collect and store your personal information so that we can communicate with you about your quotes, information requests or customer service complaints.

Legal or regulatory requirements

We may be required to disclose your personal data in response to legitimate requests from public authorities, including national security, anti-fraud or law enforcement requirements.

WHO ARE THE RECIPIENTS OF YOUR PERSONAL DATA?

We ensure that only authorised persons within our Company have access to your personal data where such access is necessary for the performance of our business relationship.

WHERE IS YOUR PERSONAL DATA STORED?

Data is stored in accordance with French and European legislation.

WE NEVER SHARE YOUR DATA WITH OTHER COMPANIES

The data retention periods comply with the recommendations of the CNIL and/or the legal obligations:

Categories of personal data Active retention rules

Customer account data, Behavioural data, Segmentation 5 years from the end of the relationship with the customer. The period starts from either the last order, or the last login to the customer account, or the last call to customer service, or the sending of an email to customer service, or a click on a hyperlink in an email sent by us. At the end of this period, the customer's data will be anonymised.

Identification documents communicated in the context of exercising the rights of interrogation, access, rectification and opposition 1 year from the date of receipt

Cookies 24 months for Google Analytics and Facebook cookies and 13 months for all other cookies from the time they are deposited on the user's terminal.

Your quotation data 5 years from the end of the relationship with the customer.

At the end of these periods, we may proceed to archive the data, in particular to meet the legal and tax deadlines and those of legal proceedings.

MANAGEMENT OF COOKIES

When you visit our website, we may, if you agree, place cookies on your computer, using your browser. During their period of validity or storage, cookies allow us to identify your computer during your next visits. Some cookies are essential for browsing our site, in particular for the proper execution of the order process, and their deletion may cause difficulties. Only the issuer of a cookie is likely to read or modify the information contained in this cookie.

Below you will find information on the cookies that may be placed on your computer when you visit pages on the site, as well as the means allowing you to delete/refuse the registration of these cookies on your computer.

Name Purpose of cookie Agreement status

Facebook Ad server, Ad targeting, Analytics/Measurement, Content personalisation, Optimisation
<http://www.facebook.com/about/privacy>

Google Analytics Analytics / Measurement no opt-out procedure

By using the settings in your browser, you can choose at any time, simply and free of charge, whether or not to accept the storage of cookies on your computer. You can configure your browser to accept and store cookies on your computer or to reject them.

You can configure your browser in such a way that :

Acceptance or refusal to be proposed to you from time to time, before a cookie is likely to be recorded;

To systematically refuse the recording of cookies on your computer.

Warning: Any settings you may make in your browser software concerning the acceptance or refusal of cookies may modify your Internet browsing and your conditions of access to certain services requiring the use of cookies. If you choose to refuse the recording of cookies on your computer or if you delete those which are recorded there, we decline all responsibility for the consequences linked to the degraded functioning of our services resulting from the impossibility for us to record or consult the cookies necessary for their functioning and which you would have refused or deleted.

How to exercise your choices, depending on the browser you use?

The configuration of each software is different. It is generally described in the help menu of your browser. We therefore invite you to read it. This will allow you to find out how to change your cookie preferences.

Web beacons

We use web beacons on some pages of the Site to count the number of visitors to the page. These web beacons may be used to measure and improve the effectiveness of our pages. The information collected via these web beacons is anonymous and is used to track the traffic on certain pages of the Site in order to better assist users of the Site.

HOW TO EXERCISE YOUR RIGHTS

In order to allow you to control our use of your personal data, you have the following rights:

- the right to object to our processing of your personal data
- the right to access your personal data that we process
- the right to rectify it;
- the right to erasure;
- the right to portability of your data;

- the right to restrict processing;
- the right to set out instructions on the retention, erasure and disclosure of your personal data after your death.

You can exercise your rights :

- by e-mail, together with a copy of any identity document, sent to contact@ccbgreentech.com
- by post, accompanied by a copy of any identity document, sent to

JULLIAN

**16 Avenue du Maréchal Leclerc
B.P. 111
77231 DAMMARTIN CEDEX**

If you wish to have more information on the content of these rights, please contact us at the above addresses.

We will provide you with our responses as soon as possible and in any event within one month of receiving your requests.

OUR SECURITY AND CONFIDENTIALITY COMMITMENTS

Respecting your right to the protection, security and confidentiality of your data is our priority.

We implement organisational and technical security measures adapted to the degree of sensitivity of the personal data to protect them against any malicious intrusion, loss, alteration or disclosure to unauthorised third parties.

In the development, design, selection and use of our services that rely on the processing of personal data, we take into account the right to protection of personal data from the very beginning.

As all personal data is confidential, access to it is limited to our employees or service providers acting on our behalf, who need it to perform their duties. All persons having access to your data are bound by a duty of confidentiality and may be subject to disciplinary action and/or other sanctions if they fail to comply with these obligations.

Operations with third party recipients such as professional delivery agents are subject to a contract to ensure the protection of your personal data and the respect of your rights.

We are fully committed to the effective protection of the personal data you entrust to us. As part of our ongoing commitment to security and protection, we encourage you to exercise caution to prevent unauthorised access to your personal data and to protect your terminals (computer, smartphone, tablet) from unwanted or even malicious access with a strong password, which we recommend you change regularly. If you share a terminal, we recommend that you log out after each use.

OUR DATA PROTECTION OFFICER

Our Data Protection Officer (DPO) is available to answer your questions at the following e-mail address : **contact@jullian.net**